

# CLUB MANAGER

QUARTERLY

WINTER 2013

JOURNAL OF THE CANADIAN SOCIETY OF CLUB MANAGERS

## TRADITION UPDATED

New patio boosts a club's bottom line

- 29 -

- 687 -

### CSCM AWARD WINNERS

- 11 -

### COFFEE TRENDS

The story behind  
a cup of joe

- 14 -

### REDUCING YOUR RISKS

Learning from past  
insurance claims

- 20 -

### WORK LIFE BALANCE

The secret to reducing  
workplace stress

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