



December 5, 2008

Gougeon Insurance Brokers  
120 Larch Street,  
Sudbury, Ontario P3E 1C2

Attention: Andre Purcell

Re: Commercial Property Policy #SG000103  
Signature Golf Insurance

On October 31, 2009, we received a cheque in the amount of \$1,724.30 representing settlement against a loss incurred by the club in the total amount of \$4,224.30 on July 16, 2008 less our deductible. Formal documentation on this loss was forwarded to your firm by surface mail on September 4, 2008 and this documentation included receipts for expenses relating to a lightning strike.

I want to express my thanks for the manner in which this claim was processed. Your office worked quickly to put me in contact with Bart Beauchamp, a local adjuster working for the firm of Crawford and Company. Mr. Beauchamp arranged an appointment to meet with me almost immediately and went over the claim documentation. He had a good understanding of the circumstances and the process of satisfying both our needs was fairly painless.

While I may have been apprehensive in moving our insurance business to Gougeon and the Signature program given our long standing business relationship with Bradley's Insurance and the Golfmax Program, I no longer have any reservations. As a result, I will do my best to be an ambassador for your firm and the program in the Ottawa market. I must also state that we would not have moved our business to your firm if it had not been for the professionalism you displayed in negotiating your products with us.

Yours truly,

.....  
J. R. (Bob) Williamson  
General Manager  
**Cedarhill Golf and Country Club**  
[www.cedarhillgolf.com](http://www.cedarhillgolf.com)